

CARES & Other Systems Projects Implementation Schedule as of: 4/13/05

March 2005

- **FPL Mass Change** – This annual Mass Change updates all open and recently closed MA cases applying to them the new Federal Poverty Levels.
- **Race/Ethnicity Reports** were created for the counties and distributed via the CARES Coordinator list (same report and process as last year) for calendar year 2004. Per IMAC IT subcommittee recommendation, these were accompanied by a cover memo directing the reports to the area of their agency responsible for completing the Civil Rights report to the State.
- **Enhancements to WISA** (Wisconsin Integrated Security Application) - This project included enhancements to WISA which will facilitate CWW roll-out. The timing of the release had it implemented in time for Local Security Officers in Dane, Rock and Columbia counties, as well as the Columbia county W-2 program, to process CARES Worker Web authorizations for Pilot #2 workers.

April 2005

- **New Hire Data-Exchange to check school Enrollment** - There is logic included in the Employment Verification process that checks the school enrollment of minors to see if they are subject to the employment verification requirement. If exempt from the requirement, no verification form is sent or required. This same logic does not exist in the batch process for New Hire data exchange. Currently, all individuals who have a new employment not found in CARES are sent an Employment Verification Form, regardless of school enrollment status. This check of school enrollment will be added to the New Hire process.
- **Fixes to FFU** - Changes to eligibility logic in CARES that handle the Family Fiscal Unit processing Fixes were made in July '04. Follow-up fixes which have been identified will be implemented by March. These include problems where:
 - FFU builds incorrectly
 - FFU is not using the correct group size for income test
 - FFU not building when only income of minor is disregarded earned income
 - FFU not building for a Pregnant woman
- **The Employment Verification Form will be updated** - These changes will incorporate many of the suggestions made by county agencies and should ensure a higher level of accuracy by employers. Proposed changes include, how hours of work are requested on the EVF-Earnings form and the deletion of the question regarding access to State employees Health Insurance on the EVF-Health Insurance form. Changes to the form will require changes to scanning templates and may also impact CARES logic associated with converting hours of work.

May 2005

- **Review Date Problems** - There are multiple review date problems in CARES. This project will combine work for both the FS and MA areas. Key problems which will be fixed in this project include:

CARES & Other Systems Projects Implementation Schedule as of: 4/13/05

- Review date improperly set at an intra-county transfer (FS)
- Review issues with TFS and Review Date overrides by ESS (AGOR)
- Inappropriate '077' closure (MA & FS)
- **MA 2nd party review will be implemented** to the counties. In this project, the State will pre-select cases to be reviewed, as currently done for FS 2nd party reviews. These will be loaded to IMQA for county processing (an Ops Memo is forthcoming on this). The IMQA system will have new screens and functionality added.
- **Mass Change for FoodShare and MA Spousal Impoverishment** – A mass change is scheduled for the weekend after May Adverse Action. This mass change will include applying FPL changes to MA Spousal Impoverishment cases, and changes to shelter standards for the FoodShare program. An ops memo is forthcoming on the latter.
- **TFS Fix** – This fix is for a TFS problem which causes the TFS to close based on changes reported to a different program in some instances.
- **Full implementation of FS targeted case selection** - In September 2004, targeted case selection was implemented (partially) into Milwaukee county. This project will complete the Milwaukee implementation and will roll-out this functionality to the remainder of the state.
- **SeniorCare Updates** – Several CARES changes to help reduce errors are being implemented in May, that include:
 - Automation of the manual worker generated letters currently being produced and mailed via the CAPO
 - Scheduling of Data Exchange screens during SC eligibility driver flow (as is currently done for county cases)
- **TFS Fix** – This TFS problem causes TFS cases to close incorrectly when changes are made to which were reported and acted upon for a different program.
- **CARES Worker Web Pilot #2** will begin on the Monday, May 2nd. Counties tentatively included will be Dane, Rock and Columbia.

June 2005

- **Updates to the SeniorCare Pre-Printed Renewal Application** - This project will implement identified changes to the Pre-Printed Renewal Application (PPRA). The extent of updates has not yet been determined. These changes may be limited to the update of wording on the form and accompanying instructions or it may go so far as to add, delete or move fields which would impact scanning as well as file creation, transmission, and CARES auto-update.
- **SeniorCare Income Verification** – Changes will be implemented in June which will allow the SC Eligibility worker to identify reported income as questionable, request verification of questionable income, pend the SC case for verification, and to deny the application (new and renewal) for failing to verify. These changes will be in place prior to the large numbers of renewal processing which occur in July, August and September.

CARES & Other Systems Projects Implementation Schedule as of: 4/13/05

July 2005

- **ACCESS version 2.1 Implementation of Medicare Part D Logic** - The ACCESS web-based self-assessment tool was first implemented in August 2004. This project will add a determination for Medicare Part D and Low-Income Subsidy to this tool.
- **ECF Pilot in Milwaukee County begin** - [Bob Martin, Manager]
- **Free/Reduced School Lunch/Breakfast Programs Direct Certification** - There is currently a once-per month data extract from CARES which is used to identify children eligible for free or reduced price meals through DPI. This project would expand the current process to include a database containing real-time data. Working with DPI this project will provide for direct certification and verification for free and reduced price school meals.
- **Rollout #1 of CARES Worker Web implementation** will begin on July 5th in the West and southwest portion of the state. Implementation will then continue clockwise around the state. This first southwest group will include the following counties:
 - Grant
 - Etc.

August 2005

- **ACCESS version 3.0 Implementation of Query Tool** - This tool will allow the customer who is a participant in food stamps, Medicaid or Caretaker Supplement to use a system-assigned user ID and password to access the data about their case (extracted from CARES).
- **Rollout #2 of CARES Worker Web implementation** is scheduled for the northern region of counties on August 1st. This group will include the following counties:
 - Ashland
 - Etc.

September 2005

- **Food Stamp Federal Poverty Level Conversion** - In September of each year, we update the shelter standard, allotments, 130% FPL test limits and, sometimes, the standard deduction. This mass change usually occurs the first weekend in September.
- **Rollout #3 of CARES Worker Web implementation** is scheduled for the Eastern region of counties on September 6th. This group will include the following counties:
 - Outagamie
 - Etc.
- **Enhancement of Child Support data exchange** is tentatively scheduled for implementation sometime during September 2005. These enhancements will reduce the workload because workers will not have to interpret data from KIDS (State Child Support system). This is a Payment Accuracy initiative.

October 2005

CARES & Other Systems Projects Implementation Schedule as of: 4/13/05

- **Eliminate MA Grace Month** – The eligibility grace month will be eliminated for all Medicaid programs. This will require updates to all eligibility processes (SFU and EDBC) as well as batch eligibility. This will also impact the MMIS interface. Included in this project will be a pre-printed review form to be produced out of CARES.
- **IMQA Support for the PERM project** – The PERM Pilot (currently in process) is not utilizing the functionality of the IMQA system, but the IMQA will be used during the program itself. A stand-alone module is proposed to be added to the IMQA system for this.
- **Rollout #4 of CARES Worker Web implementation** is scheduled for southeastern region of counties on October 3rd. This group will tentatively include the following counties:
 - Milwaukee
 - Etc.

November 2005

- **Medicare Part D** is tentatively scheduled for November 2005. No decisions on level of automation have been made nor delineated as of yet.

December 2005

- **COLA Mass Change** – At the end of November, we receive an electronic file from the Social Security Administration (SSA) containing the new January 1 Social Security payment amounts for our recipients. The Mass change runs in CARES about the first weekend in December and eligibility, premium amounts, etc are recalculated based on these new payment amounts.

January 2006

February 2006

March 2006

- **ACCESS version 3.0 Implementation of On-line Application** - This tool will allow individuals to apply for FS and MA through the internet. MA only applications will be sent to the worker's CARES in-box where the worker can 'pull' the data into CARES where it will be auto-populated. Eligibility can then be run and confirmed.
- **FPL Mass Change** – This annual Mass Change updates all open and recently closed MA cases applying to them the new Federal Poverty Levels.